

2004 PAIMI Report

State: Illinois

Program Name: Equip for Equality, Inc.

PROGRAM FUNDING

| Federal Award \$ FY 2004 | Outside Funding Sources | | | | | Total Income |
|--------------------------------|-------------------------|-------|-------|---------|-------|-----------------|
| | Earned Income | IOLTA | State | Private | Other | |
| \$ 1,087,647 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 1,087,647 |

CHARACTERISTICS OF CLIENTS SERVED

| Total Clients Served | Client Age | | | | | | |
|-------------------------|------------|------|-------|-------|-------|---------|---------|
| | 0-4 | 5-12 | 13-18 | 19-25 | 26-64 | 65-over | Unknown |
| 836 | 1 | 28 | 81 | 62 | 572 | 31 | 61 |

| Total Clients Served | Client Gender | | |
|-------------------------|---------------|--------|---------|
| | Male | Female | Unknown |
| 836 | 460 | 362 | 14 |

| Total Clients Served | Client Ethnicity/ Race | | | | | | |
|-------------------------|------------------------|-------------------------------|-------|-------------------------------|--|---------------------|-------|
| | Hispanic | American Indian/ Alaska | Asian | Black/ African American | Native Hawaiian or Pacific Islander | White/ Caucasian | Other |
| 836 | 42 | 12 | 11 | 229 | - | 491 | 51 |

| Client Living Arrangement | | | | | | | | |
|---------------------------|-----------------------|----------------------------|---|-------------|--------------|-------------|----------------------|-----------------------|
| Total Clients Served | Independent Living | Parental or Family Home | Comm. Resid. Home for Children/ Youth 0-18 yrs | Foster Care | Nursing Home | Psych Wards | Public Institutes | Private Institutes |
| 836 | 225 | 156 | 31 | - | 101 | 62 | 192 | 11 |

| Legal Detention | Prison | Homeless | Multiple Living | Unknown |
|--------------------|--------|----------|--------------------|---------|
| 20 | 3 | 10 | - | 25 |

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DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

| Number of Abuse Complaints Closed | Inappropriate/Excessive | | | | | Involuntary | | | |
|-----------------------------------|-------------------------|--------------------|--------------------|----------------------|-----------|-------------|-----|---------------------------|---------------|
| | Medication | Physical Restraint | Chemical Restraint | Mechanical Restraint | Seclusion | Medication | ECT | Aversive Behavior Therapy | Sterilization |
| 136 | 21 | 14 | - | - | - | 12 | - | 1 | - |

| Complaints Concerning | | | | | | | | |
|--|--------------------------------------|--------------------------|------------------------------|----------------|------------------------------|----------|------------------------|-------|
| Failure to Provide Mental Health Treatment | Failure to Provide Medical Treatment | Physical Assault | | Sexual Assault | Staff Threats of Retaliation | Coercion | Financial Exploitation | Other |
| | | Serious Injuries Related | Serious Injuries Not related | | | | | |
| 11 | 10 | 3 | - | 8 | 22 | 3 | 18 | 13 |

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

| Number of Neglect Complaints Closed | Failure to Provide for Appropriate | | | | | | | |
|-------------------------------------|------------------------------------|-----------------------------------|--------------------------|--------------------|---------------|---------------|-----------------|---------------------|
| | Res./ Inpatient Admission | Trans. To/From Treatment Facility | Mental Health Diagnostic | Medical Diagnostic | Personal Care | Safe Environ. | Personal Safety | Written Treat. Plan |
| 234 | 33 | 3 | 11 | 12 | 12 | 18 | 5 | 2 |

| Rehab. Voc. Prog. | Discharge Planning | Institution Release | Other |
|-------------------|--------------------|---------------------|-------|
| 8 | 52 | 69 | 9 |

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DISTRIBUTION OF RIGHTS COMPLAINTS

| Number of Rights Complaints Closed | Discrimination in: | | Denial of: | | | | |
|------------------------------------|--------------------|------------|-------------------------------|--------------|-------------------------------|---------|----------------------------|
| | Housing | Employment | Reimbursement and Entitlement | Guardianship | Rights Protect or Legal Asst. | Privacy | Recreational Opportunities |
| 497 | 31 | 66 | 37 | 46 | 40 | 12 | 33 |

| Denial to: | | Failure to Provide: | | | Problems with Advance Directives | Denial to Family Rights |
|------------|-------------------|---------------------|------------------|-----------|----------------------------------|-------------------------|
| Visitors | Access to Records | Confidentiality | Informed Consent | Education | | |
| 2 | 17 | 16 | 5 | 77 | 8 | 26 |

| Problems with: | | | | Denial to: | Other |
|-------------------------|-------------|-------------------------|--------------------------|---------------------------------|-------|
| Consumer Finance Issues | Immigration | Criminal Justice Issues | Health Insurance Managed | Community Habilitation Services | |
| 20 | - | 37 | 6 | 7 | 11 |

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

| Sources of Deaths Reported | | | | Investigations Conducted | | |
|----------------------------|-----------|------------------------------------|-------|--------------------------|-----------|-----------|
| TOTAL | The State | The Center for Medicaid & Medicare | Other | TOTAL | Seclusion | Restraint |
| 11 | 10 | 1 | - | 2 | - | 2 |

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INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

| Types of Interventions | | | | | | | |
|-------------------------------|-----------------------|-----------------------------|----------------------|-----------------|----------------------------|----------------|-------|
| Total Intervention Strategies | Short Term Assistance | Abuse Neglect Investigation | Technical Assistance | Admin. Remedies | Negotiation/ Investigation | Legal Remedies | Other |
| 735 | 637 | 58 | 4 | 5 | 13 | 18 | - |

NON-CASE DIRECTED SERVICES

| Number of Services and Clients Impacted | | | | | |
|---|---------|-------------------------|-------|-----------------------------------|-------|
| Non-Litigation Advocacy | | Class Action Litigation | | Legislative & Regulatory Advocacy | |
| 2 | 252,725 | 1 | 1,500 | 1 | 1,074 |

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DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

| Total | Primary Identification of Advisory Council Members | | | | | | | |
|-------|--|--|---------------------------------------|--------------------------------|-----------|-----------------------------------|-------|-----------|
| | Recipients/ Former Recipients | Families of Recipients/ Former Recipients | Mental Health Service Providers | Mental Health Professionals | Attorneys | Knowledge- able Individuals | Other | Vacancies |
| 10 | 4 | 1 | 1 | 1 | 1 | 2 | - | - |

PAIMI STAFF ETHNICITY AND GENDER

| Total Number of PAIMI Staff | Ethnicity and Race | | | | | | |
|--------------------------------|--------------------|----------------------------------|-------|---------------------------------|------------------------------------|-------|------------------------------|
| | Hispanic | American Indian or Alaskan | Asian | Black or African American | Hawaiian or Pacific Islander | White | Information Not Available |
| 64 | 5 | - | 1 | 7 | 3 | 47 | 1 |

| Total Number of PAIMI Staff | Gender | | |
|--------------------------------|--------|--------|------------------------------|
| | Male | Female | Information Not Available |
| 64 | 22 | 42 | - |

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DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER

| Total Number | Ethnicity | | | | | | |
|--------------|-----------|-----------------------------|-------|-------------------------|-------------------------------|-------|---------------|
| | Hispanic | Native American/ Alaskan | Asian | Black/ African American | Hawaiian/ Pacific Islander | White | Not Available |
| 10 | - | - | - | 2 | - | 8 | - |

| Total Number | Gender | | |
|--------------|--------|--------|--------------------------|
| | Male | Female | Information Not Provided |
| 10 | 4 | 6 | - |

DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION

| Total Number of Governing Board Members | Primary Identification | | | | | | | |
|---|------------------------|-------------------|--------------------------------|------------------------------------|--------------|--------------|----------|---|
| | R/FR MHS GB | Family Members GB | Mental Health Professionals GB | Mental Health Service Providers GB | Guardians GB | Advocates GB | Attorney | Others Who Represent or are Knowledgeable |
| 2 | 1 | - | - | - | - | 1 | - | - |

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DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

| PAIMI Program Advocacy Activities | | | |
|-----------------------------------|------------------------------|--------------------------------|-----------------------|
| Information & Referral | State Mental Health Planning | Education/ Training Activities | Total Persons Trained |
| 741 | - | 175 | 4,146 |

| Information Dissemination Activities | | | | | | | | |
|--------------------------------------|---------------|--------------|----------------------|---------------------------|-------------------------|-----------------|-------------|------------------------------------|
| Radio/ TV Appearances | News Articles | PSAs/ Videos | Reports Disseminated | Publications Disseminated | Information About P & A | Hits on Website | Other Media | Total # of Indiv. Provided w/ Info |
| 480,000 | 7,639,122 | - | 1,597 | 32,411 | 20,187 | 51,900 | 1,844 | 8,232,123 |

PERCENTAGE OF CASES RESOLVED IN CLIENTS FAVOR

| ABUSE COMPLAINTS | | | | |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 136 | 15 | 4 | 64 | 47% |

| NEGLECT | | | | |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 224 | 4 | 11 | 104 | 46% |

| RIGHTS | | | | |
|-------------------------------------|---|-----------------------------------|----------------------------|------------------------------|
| Total # Addressed from Closed Cases | Determined Not to Have Merit on Investigation | Withdrawn or Terminated by Client | Resolved in Client's Favor | % Resolved in Client's Favor |
| 563 | 45 | 51 | 234 | 42% |